CARE AND MAINTENANCE GUIDE
LVT and Rigid Core Vinyl Flooring

Note: Vinyl flooring is waterproof and exposure to moisture from normal daily activities will not affect its structural integrity and stability. However, prolonged exposure to water and other liquids may promote unhealthy growth of bacteria and mildew, therefore it must be avoided.

DAILY MAINTENANCE:

- Sweep, dust mop or vacuum your floor regularly to remove any dust and particles that could cause abrasion or scratch your floor. CAUTION: Vacuum cleaners with beater bar or unprotected power rotary brush head can damage the floor. Use only vacuum cleaners which are warranted for use on hard surfaces flooring.
- Use a damp mop to remove spots and soil. Apply water or cleaning solution to the mop and not directly on the floor. CAUTION: Floor will be slippery when wet
  - For lightly soiled area, clean with distilled water.
  - For moderately soiled area, use a mild solution of isopropyl alcohol and distilled mixture.
  - For tougher spots, use higher concentration of alcohol in the mixture. Or use solution of mild detergent.
  - Always rinse the spot thoroughly and soak up residual water completely.

  HINT: For best results, clean the floor in the same direction of the planks. When the cleaning cloth/mop becomes soiled, rinse or replace it with a clean one. Following up with a clean, dry cloth will remove residual streak marks and spots.
- Do not use acetone, i.e., nail polish remover, or other vinyl dissolving agent.
- Do not use chlorinated solvents.
- Do not use wax or varnish coating.
- Do not use a steam cleaner. The heat may cause edges to expand resulting in peaking at the joints.
- Do not leave any amount of liquids (water, juice, soft drinks, spills, etc.) on the floor. Clean any wet spots immediately.
- Do not use steel wool or scouring powder which will abrade the coating.

BRANDED OFF-THE-SHELF FLOORCARE PRODUCT:

If you choose to use a store-bought product, test the product in a non-conspicuous area (i.e., closet, corner, or scrap pieces) for potential adverse side effects. Always read the manufacturer instructions ensuring it is formulated for vinyl covering that you purchased.

PREVENTIVE MAINTENANCE:

- Protect your floor when using a dolly for moving furniture or appliances. Protective sheets and/or plywood may be needed. Never slide or roll heavy furniture or appliances across the floor.
- Place protective pads beneath furniture legs and other heavy objects.
- Do not use rubber backed rugs unless they are warranted by manufacturer to be no staining.
- Minimize abrasive material and dirt by placing mats on both sides of exterior doors and by using area rugs in high-traffic areas.
- Avoid localized exposure to extreme sunlight/UV rays. Close curtain or blinds during such times.
- Avoid localized exposure to heat from fireplace or other heat sources.
- Use protective mats beneath rolling chairs.
- Keep furniture casters clean.
- Minimize or avoid constant impact from rolling motions. Especially from rolling heavy objects.
- Keep pet dog or cat's nails trimmed.
- Remove shoes with cleats, spikes or exceptionally pointy heels before walking on the floor.

CLIMATE MAINTENANCE:

- Care should be taken to control temperature. Extreme temperature changes may result in unacceptable thermal expansion or contraction. Temperature range is 60°F-85°F and relative humidity (RH) of 35%-55%.

- Avoid direct localized exposure to sunlight. It will cause the floor to expand and resulting in irreversible edge peaking.
- Exposure to cold air can cause it to contract resulting in gaps between the planks.
- Use shades or blinds to reduce heat due to sunlight.
- Deflect hot air from heat register or fireplace.
- Do not expose to the core to alkaline or basic or alkaline liquids, like caustic solution. It will affect the rigid core.

FLOOR REPAIR:

- Very light and small surface scratches can be repaired with a staining “touch up” pen of the appropriate color.
- Very deep scratches may require the replacement of the planks.